



WOODLAWN FIRE DEPARTMENT 2018 ANNUAL REPORT





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STRUCTURE FIRE IN ELMWOOD PLACE



From the Chief



Dear Mayor, Village Council Members and Citizens of the Village of Woodlawn & Lincoln Heights:

As Chief of the Village of Woodlawn Fire Department, I am honored to present our 2018 Annual Report.

I am honored to serve the Village, its citizens and the highly trained professionals that comprise this organization. These professionals go about their day with integrity and compassion.

Daily we strive to operate within our economic constraints through fiscally responsible practices. These practices are achieved using goals and standards to achieve and improve our service model's effectiveness and efficiency. Quality is and will be our focus. Quality of life, quality of service, and quality of character is the new vision of the Woodlawn Fire Department.

Although 2018 has brought about significant changes within the fire department, we will continue to place our calls for service to the citizens and businesses foremost in our minds and deeds. The fire department will continue to provide and improve upon the excellent services you have come to enjoy and expect.

Sincerely,

**Amos Johnson,
Fire Chief**



Vision Statement

It's not our intention to please our customers or to satisfy our customers, our intention is to amaze them.

Mission Statement

The men and women of the Woodlawn Fire Department are committed to EXCELLENCE, DEDICATION, PRIDE, and COURAGE. We're determined to do our best to preserve life and property for the citizens of Woodlawn and in Neighboring Communities. We shall do this through education, prevention, suppression, and Emergency Medical Services.

Department Values

Positive Attitudes, Professionalism, Teamwork, Equal Opportunity, Innovation, Performance, and Safety



Notes and Accomplishments for 2018

- Contract with Lincoln Heights
- Hiring of Full-Time Code Enforcement Officer
- Hiring of Additional three (3) Full-Time Firefighter/Paramedics
- Implementation of an aggressive Business Fire Inspection Program
- Implementation of a Fee Schedule
- Certification of seven (7) staff who are FAA Drone Pilots
- Award of the BWC Grant – Training for drone program, purchase of Drone
- Award of the Ohio EMS Grant – Purchase of supplies and medications
- Purchase replacement of Brush 96
- Purchase replacement of Chief 9601 vehicle
- Purchase replacement of Assistant Chief 9602 vehicle
- Purchase of Body Armor for Staff
- Updated Standard Operating Guidelines
- Contract with Lincoln Heights on Code Enforcement
- Training of certified Fire Investigators
- EMS Trainings
- Training of Fire Officers
- Presenting at the University of Cincinnati College of Engineering; Fire Science Drone Seminar
- Participating with the EMA in the Village Hazard Mitigation Plan
- Participated and ran both Fire and EMS Operations for the Throwback Reunion Concert Series
- Placed Medic 296 in-service to respond as an additional resource for the County Departments
- Promoted three (3) Shift Lieutenants
- Submitted and accepted as The NWS Wilmington Weather Ready Nation Ambassador Team
- Submitted and approved to present in Austin Texas in 2019 over Drone Program and Public Safety
- Upgrades to public bathroom – labor costs absorbed by Fire Personnel
- Upgrades to the Locker Room - labor costs absorbed by Fire Personnel

2018 Revenue Analysis

In the last five-year period between years 2014 and 2018:

- EMS billing jumped from \$140,000 per year to a projected increase of \$320,000 at the end of 2018.
- The fire inspections will be depositing over \$25,000
- The Lincoln Heights contract is over \$200,000.
- Total of over \$545,000 this year.
- 85% increase in revenues since 2014
- Projected 54% increase from 2017 to 2018.

Expenditures / Revenue Overview BUDGET

BUDGET	2018 Actuals	2019 Projected	Difference
Salaries & Benefits	\$1,572,000.00	\$1,516,964.00	\$55,036 ↓
Training/Travel	\$3,650.00	\$8,533.00	↑ \$4,883.00
Contractual Services	\$92,500.00	\$97,693.00	↑ \$5,193.00
TOTAL	\$1,668,150.00	\$1,623,190.00	\$44,960.00 ↓

REVENUES	2017 Actuals	2018 Actuals	2019 Projected
EMS Billing	\$253,322.00	\$310,972.90	\$344,000.00
Contracts	\$0	\$280,000.00	\$290,000.00
Risk Reduction	\$12,061.00	\$43,106.00	\$80,000.00
TOTAL	\$265,383.00	\$590,972.00	\$714,000.00
Difference	-	↑ \$325,589.00	↑ \$123,028



Who We Are

The Village of Woodlawn and the contracted full service of the Village of Lincoln Heights serve a joint population of over **6,580 residents** and directly protect **3.36 square miles**.

ACTIVE FIRE DEPARTMENT PERSONNEL:

1-Career Fire Chief

1-Career Assistant Fire Chief

3-Career Captains

3-Career Lieutenants

1-Career Code Enforcement Officer

6-Career Firefighter/Paramedics

35-Part Time Firefighter/Paramedics/EMTs

1-Part-Time Code Enforcement Officer

51-TOTAL PERSONNEL





Who We Are

ADMINISTRATION



Amos Johnson
Fire Chief

Chief Johnson

Chief Johnson started his career in the Fire Service becoming certified back in June of 2000. He holds several certifications including: Firefighter II, Paramedic, Fire Safety Inspector, Live Fire Instructor, Fire Instructor, Fire Safety Inspector Instructor, EMS CE Instructor, Emergency Rescue Technician, Fire Officer and Leadership Courses. Chief Johnson is also an FAA Certified (sUAS) small Unmanned Aircraft System otherwise known as a Drone. Chief Johnson is a sought after instructor both locally and nationally.



Carter Pittman
Assistant Fire Chief

A/C Pittman

Assistant Fire Chief Pittman started his career in the Fire Service becoming certified back in December of 1990. He holds several certifications including: Firefighter II, Paramedic, Fire Safety Inspector, Live Fire Instructor, Fire Instructor, EMS Instructor, Emergency Rescue Technician, Fire Officer and Leadership Courses. A/C Pittman is also an FAA Certified (sUAS) small Unmanned Aircraft System otherwise known as a Drone. A/C Pittman has a Bachelor of Science degree and is currently pursuing his Master's Degree.





Who We Are



Katie Thielmeyer, CODE ENFORCEMENT OFFICER

Code Enforcement Officer (CEO) Katie Thielmeyer started her career in the Fire Service becoming certified back in August of 2013. She holds several certifications including: Firefighter II, Paramedic, Fire Safety Inspector, Fire Officer I among many other fire/EMS certifications. CEO Thielmeyer is also an FAA Certified (sUAS) small Unmanned Aircraft System otherwise known as a Drone. She is our Emergency Services Special Operations lead which encompasses the Drone program, and Community Risk Reduction.





Who We Are

Woodlawn Fire Department Career Unit Day Staff Captains



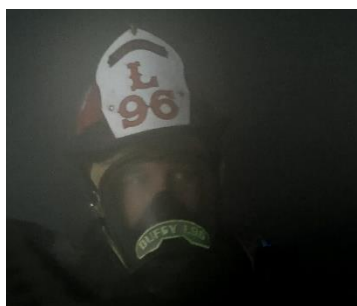
Andrew Tunney,
Unit 1 Captain

Captain Tunney started his career in the Fire Service becoming certified back in November of 2005. He holds several certifications including: Firefighter II, Paramedic, Fire Safety Inspector, Fire Officer I among many other fire/EMS certifications. Captain Tunney is also the Departments' Chaplin. Captain Tunney earned a Bachelor's Degree in Pastoral Theology.



Nick Duffy,
Unit 2 Captain

Captain Duffy started his career in the Fire Service becoming certified back in May of 2007. He holds several certifications including: Firefighter II, Paramedic, Fire Safety Inspector, Fire Investigator, Fire Officer I among many other fire/EMS certifications.



David Brown,
Unit 3 Captain

Captain Brown started his career in the Fire Service becoming certified back in February of 2000. He holds several certifications including: Firefighter II, EMT, Fire Safety Inspector, Emergency Rescue Technician, Fire Officer I among many other fire/EMS certifications.





Who We Are

Lieutenants



Jim Ledford,
Unit 1 Lieutenant

Lieutenant Ledford started his career in the Fire Service becoming certified back in April of 2001. He holds several certifications including: Firefighter II, Paramedic, Fire Safety Inspector, Fire Officer I, and Emergency Rescue Technician among many other fire/EMS certifications.



PICTURE
UNAVAILABLE

Lieutenant Arnold started his career in the Fire Service becoming certified back in July of 2006. He holds several certifications including: Firefighter II, Paramedic, Fire Officer I among many other fire/EMS certifications. Lt. Arnold is also an FAA Certified (sUAS) small Unmanned Aircraft System otherwise known as a Drone.



Greg Arnold,
Unit 2 Lieutenant



Ryan Haines,
Unit 3 Lieutenant

Lieutenant Haines started his career in the Fire Service becoming certified back in July of 2010. He holds several certifications including: Firefighter II, Paramedic, Live Fire Instructor, Fire Instructor, EMS Instructor, Fire Officer I among many other fire/EMS certifications.





Who We Are



Joshua Fraser

FF/Medic Fraser started his career in the Fire Service becoming certified back in February of 2012.



Dan Goforth

FF/Medic Goforth started his career in the Fire Service becoming certified back in February of 2001.



Jason Curtis

FF/Medic Curtis started his career in the Fire Service becoming certified back in May of 2016.



Who We Are



Zach Booth

FF/Medic Fraser started his career in the Fire Service becoming certified back in June of 2010.



Robert Green

FF/Medic Goforth started his career in the Fire Service becoming certified back in September of 2011.



Kevin Kelsey

FF/Medic Curtis started his career in the Fire Service becoming certified back in March of 1993.



Who We Are

Woodlawn Fire Department Career Staff who have resigned in 2018



FF/Medic Jeremy Burns

FF/Medic Burns started his career in the Fire Service becoming certified back in July of 2011. FF/Medic Burns gained his new career employment at Springfield Township. He is remaining on staff as part-time.



FF/Medic Nathan Flannery

FF/Medic Flannery started his career in the Fire Service becoming certified back in November of 2012. FF/Medic Flannery gained his new career employment at the City of Forest Park. He is remaining on staff as part-time.



FF/Medic Stephen Hensley

FF/Medic Hensley started his career in the Fire Service becoming certified back in October of 2009. FF/Medic Hensley gained his new career employment at Loveland-Symmes. He is remaining on staff as part-time.



FF/Medic Lindsay Potter

FF/Medic Potter started her career in the Fire Service becoming certified back in October of 2010. FF/Medic Potter gained her new career employment at Loveland-Symmes. She is remaining on staff as part-time.



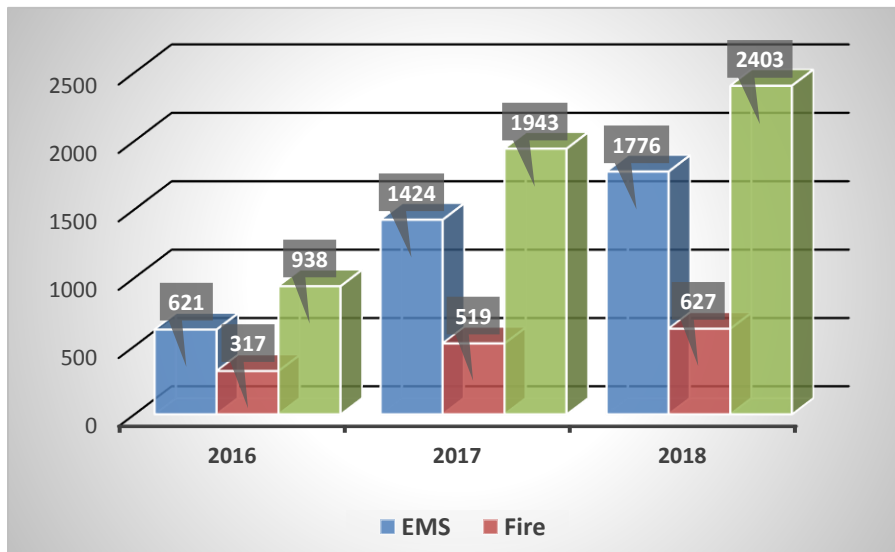
Fire EMS Call Types

What type of calls do we respond to, and how many did we respond to this year?

Woodlawn Fire Department Responded to 2403 calls for service in 2018.

We answer close to 7 calls per day with an average call duration of 46.5 minutes, the crews spent **1980 hours (82.5 full days)** on emergency calls in 2018. We actually operate at 7 personnel or less **5.4 hours per day**. Roughly **19%** of these service calls are **overlapping**. This equates to a daily average of **1.1 overlapping** service calls which means more than one emergency is taking place at approximately the same time.

Run Volume 2016-2018



In the last three-year period between years 2016 and 2018: WFD responded to **5,284** incidents over that period.

- **3,988 (75%) were EMS calls.**
- **1,296 (25%) were Fire calls.**
- Our projected annual medium increase will be **15.4%** in incident responses.
- **We are projected to respond to 2,763 details in 2019**
- The Department has seen a **40% INCREASE IN OVERALL RESPONSES OVER THE PAST 5 YEARS.**





Call Types

2018 Annual Total:

2403 Incidents (1776 EMS/627 Fire)

All WFD Details Combined

Fire	89
Explosion	3
Rescue/EMS	1776
Hazardous Condition	53
Service Call	44
Good Intent	333
False Alarm	104
Severe Weather	0
Other Incident Type	1
Total	2403

Lincoln Heights Details

Fire	21
Explosion	1
Rescue/EMS	736
Hazardous Condition	25
Service Call	19
Good Intent	55
False Alarm	20
Severe Weather	0
Other Incident Type	0
Total	877

Total Runs by Month

JAN	194	FEB	175	MAR	199	APR	206	MAY	193	JUN	232
JUL	199	AUG	236	SEP	222	OCT	201	NOV	168	DEC	178

Average Response Time per Incident:

4:18 Minutes

Average Incident Responses per Day:

7.0

Average Total Time of Call:

46.5 Minutes

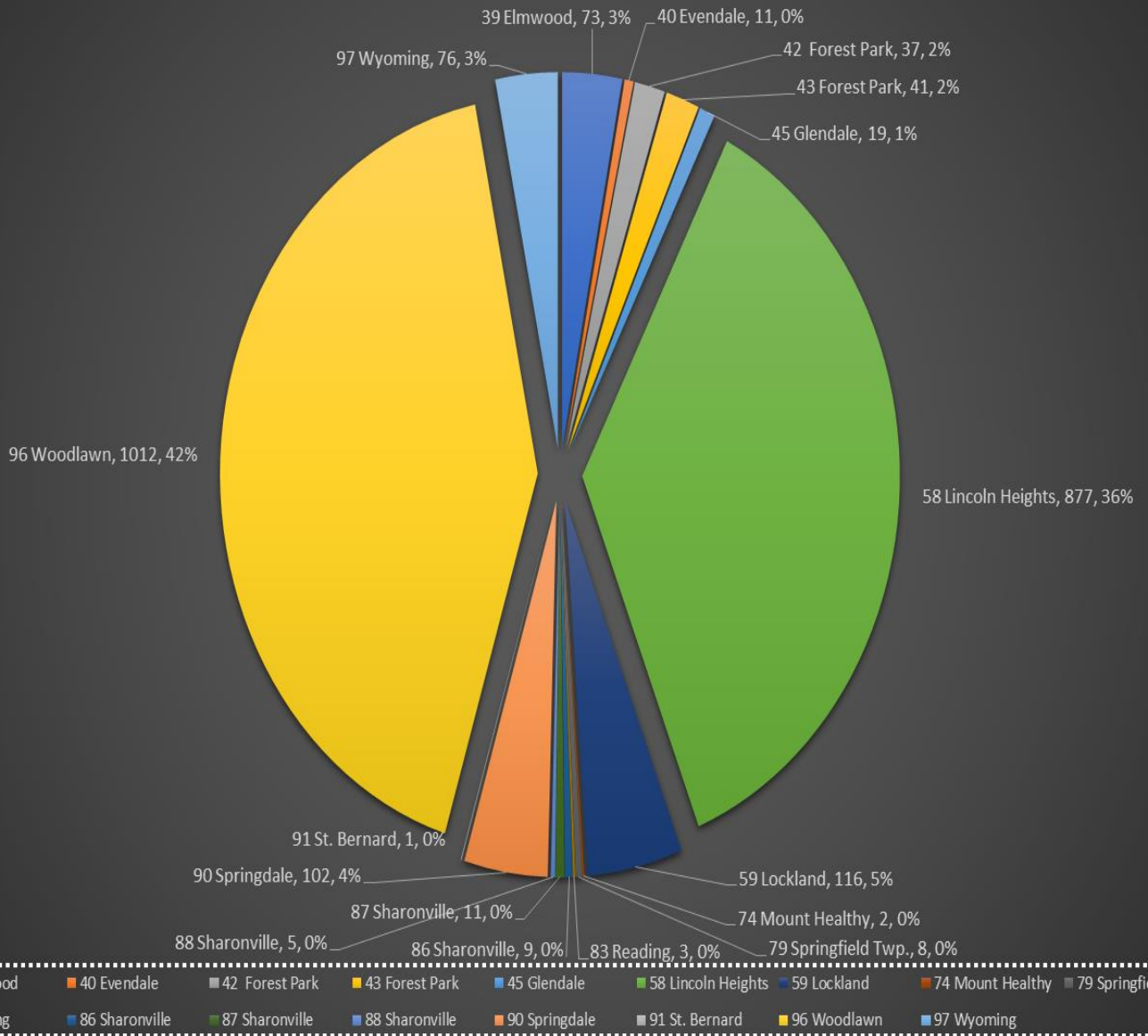
Overlapping Incident Responses:

27 or 19% of the total annual details



Call Types

Total 2018 District Responses





Emergency Response Times

What happens when you call "911"?



'911' Call

Dispatch

Station Time

Travel

Call is taken by a dispatcher and then the fire or ems unit is notified

Time period following notification until crew is dressed and leaves the station

Time in transit from the station to the scene

Fire Department Response Time

Fire:

First unit on scene inside Woodlawn	03:48 Minutes
First Unit on scene inside Lincoln Heights	04:19 Minutes
First Unit on scene to the Mutual Aid calls	05:59 Minutes

EMS:

First unit on scene inside Woodlawn	04:01 Minutes
First Unit on scene inside Lincoln Heights	04:15 Minutes
First Unit on scene to the Mutual Aid calls	06:12 Minutes



Emergency Medical Services

Woodlawn Fire providing the highest quality emergency medical care



Patients
1776



Transports
1185



IV
398



Medications
601



Intubations
18



Cardiac Monitoring
842

Common Medical Call Types

WFD was dispatched to an average of 6 EMS calls per day:

Sick Person	333
Trouble Breathing	224
Heart Attack/chest pain	138
Trauma from Violence	97
Auto Accidents	78
Abdominal Pain	76
Injury from a Fall	73
Cardiac Arrest	30

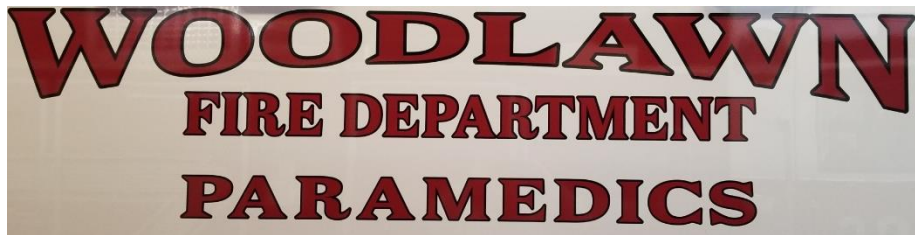




Emergency Medical Services

Woodlawn Fire's largest service area, providing the highest quality emergency medical care

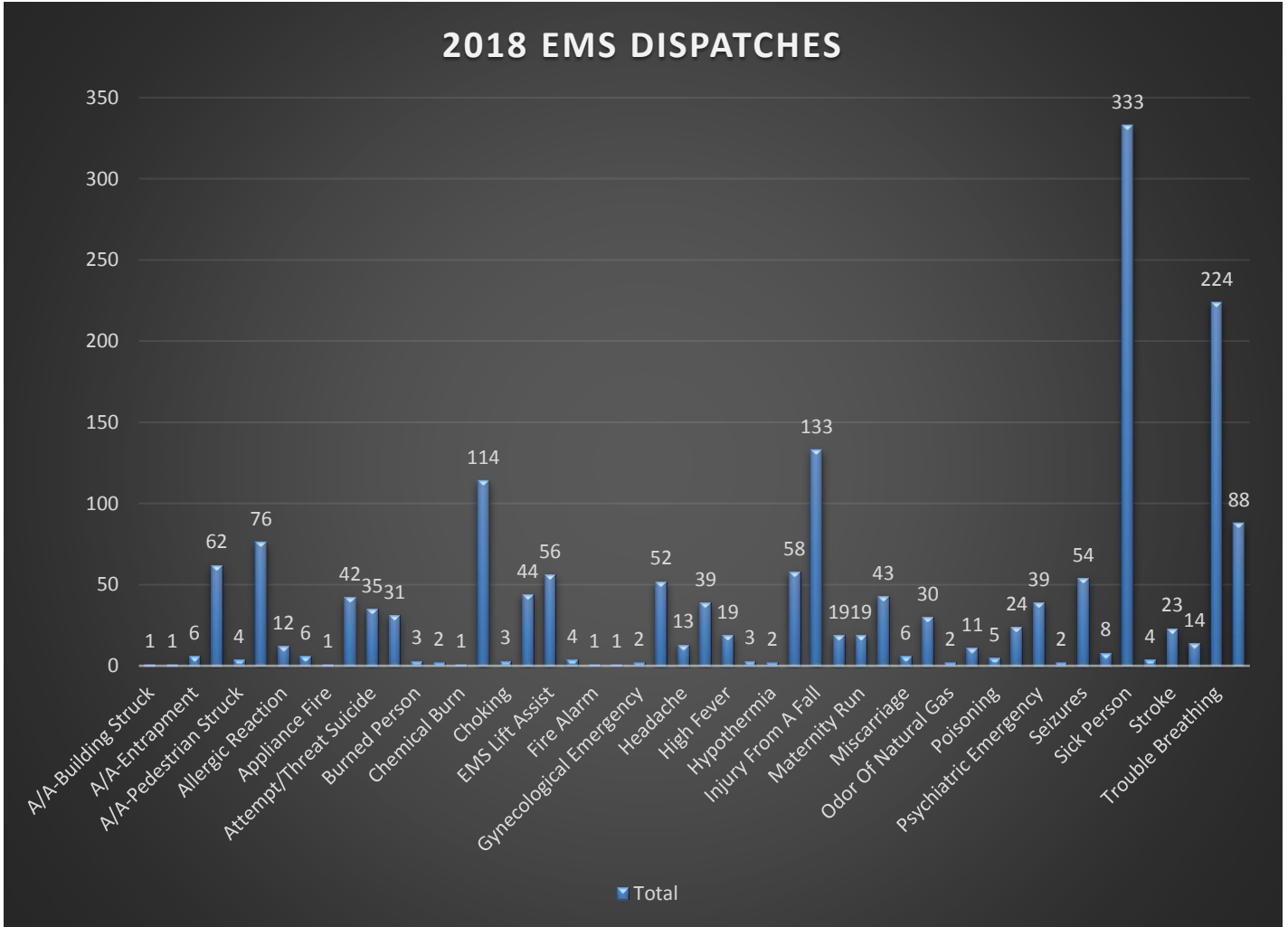
Woodlawn Fire Department has an excellent team of Firefighter/EMS providers, who have won awards and honors from our partners and community.





Emergency Medical Services

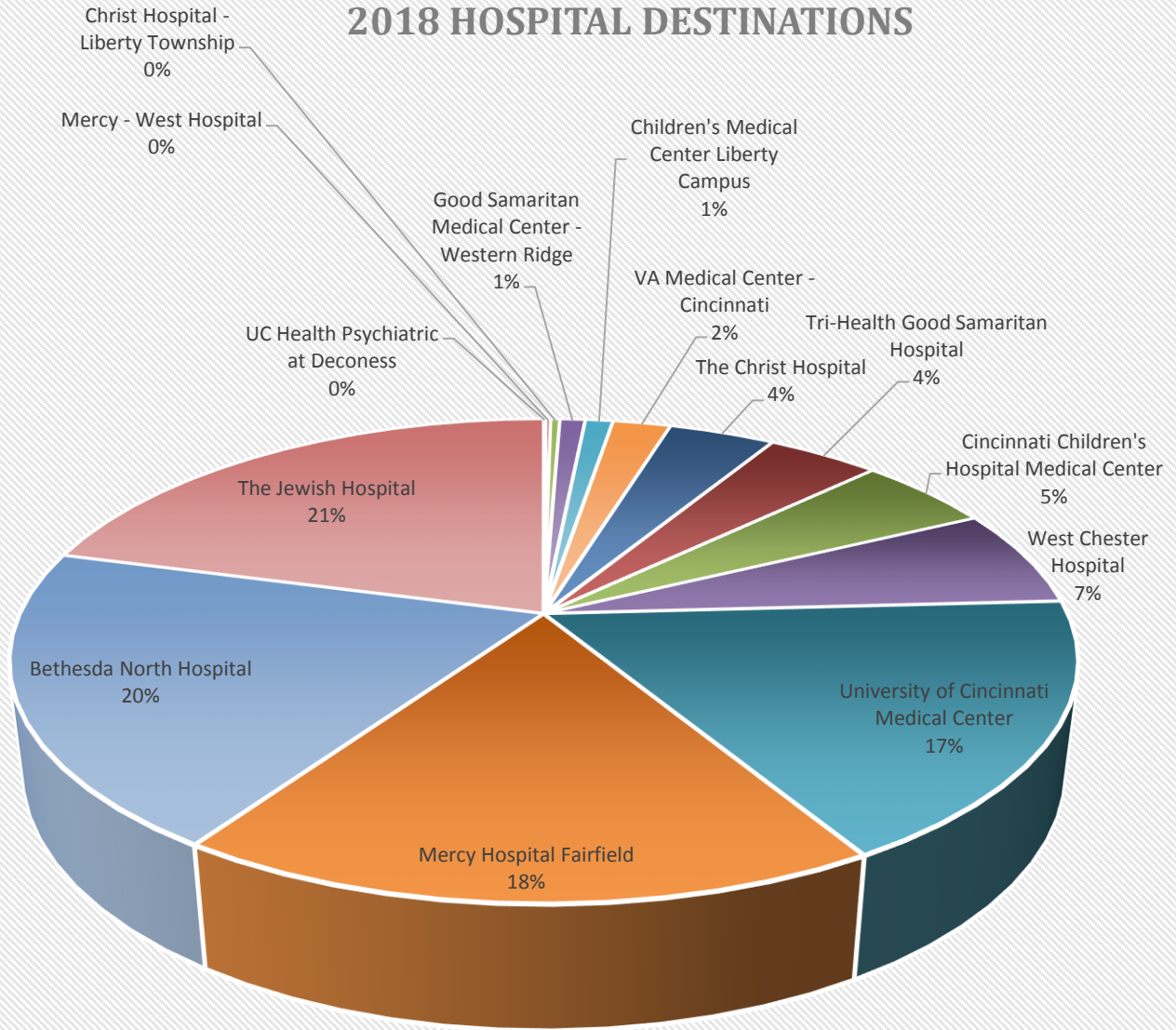
2018 EMS DISPATCHES





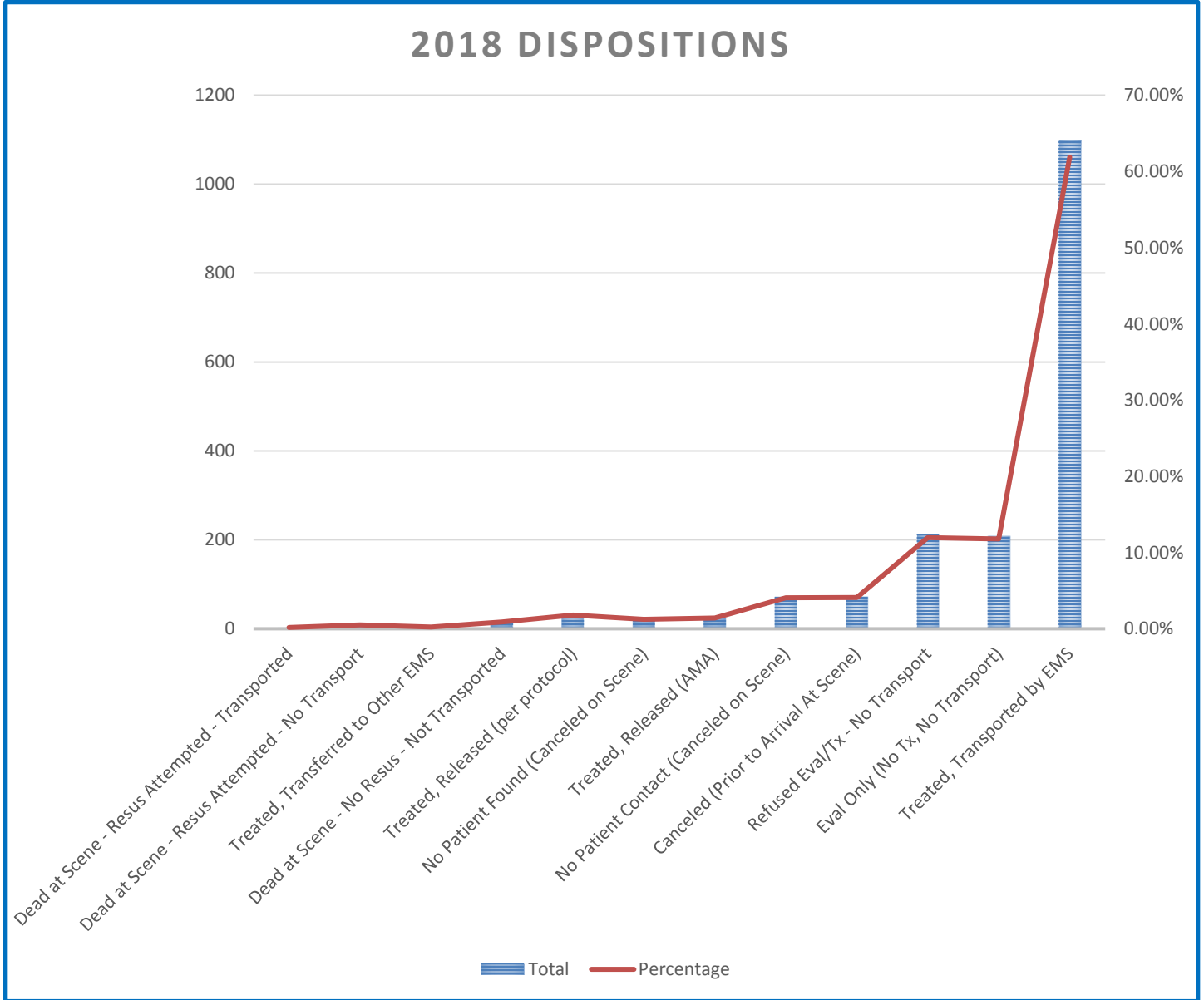
Emergency Medical Services

2018 HOSPITAL DESTINATIONS





Emergency Medical Services





Risk Reduction

Woodlawn Fire saves lives and property by stopping fires before they start

Fire Inspections

Code Enforcement Officer (CEO) Katie Thielmeyer heads up our inspections and is the primary point of contact for all of our larger businesses. She is actively involved in plan review for new or renovating businesses, and is our Liaison for the contractors and Building/Zoning.



Code Enforcement

CEO Thielmeyer also is responsible for Code Enforcement in the Villages. She responds to Community Complaint/Concerns in reference to dilapidated buildings, abandoned buildings, structures that are in need of repair.

Drone Program

CEO Thielmeyer heads up our drone program as both a build/programmer and FAA Pilot. She uses her skills to respond and fly over structure fires, and is currently working with a representative from the National Institute of Standards and Technologies on effective training and resource management. Due to her involvement and responses, CEO Thielmeyer along spoke at the University Of Cincinnati College Of Engineering, Fire Science Programs' educational summit. She has also been invited to speak in Austin, Texas in March of 2019.

ISO



Countrywide, there are almost 43,000 communities graded by ISO Commercial Risk Services, of which only 46 are rated as "Class 1." There are 383 communities rated as "Class 2. "

The Woodlawn Fire Department is a "Class 2" and working to move into the "Superior Class 1" soon.

ESSO

For more additional reporting, please see Appendix A: Risk Reduction Division



Risk Reduction

Woodlawn Certified Fire Investigators

Asst. Chief Carter Pittman

Captain Nick Duffy

Lieutenant Ryan Haines

Lieutenant Jim Ledford

FF/Medic Dan Goforth

Fire Investigations

Woodlawn Fire Department uses certified fire investigators on our staff to determine the cause of fires in our jurisdiction. All fires must be investigated and a cause must be attempted to be found per Ohio State Statute. Our team also utilizes their talents on the area investigation team, assisting or the investigation in several more incidents outside of the two Villages. These investigations are not only to determine if the fires were deliberately set, but they help determine if a product is faulty or malfunctioning.





Fire Prevention

Woodlawn Fire saves lives and property by stopping fires before they start



FF/Medic Kevin Kelsey

Pre Plan's

FF/Medic Kevin Kelsey is responsible for Pre Plans of the Village's businesses. Pre Plans are designed to help responders effectively and efficiently manage emergency incidents at that structure or business. This helps to maximize protection of not only the fire department personnel, but also the occupants, property and environment. This is an ongoing task that requires constant effort and attention. For instance, one of our preplans covers a building with over **500,000 square feet.**



LT. Jim Ledford

Hydrant Maintenance

Fire hydrant maintenance is another task performed by our staff and several subcontractors. It is important to ensure that the fire hydrants in your neighborhood or place of business are functional and will operate properly when we need them. This year we performed a spring and fall service on over 500 fire hydrants. Last year we had to replace several hydrants after they were struck by vehicles at an average cost of over **\$5,550 per hydrant.** We must budget for these repairs and multiple others that are less costly. We spent **\$26,000 in repairs in 2018.**



Public Education and Outreach

Woodlawn Fire helps keep the community safe through education and awareness



Captain Tunney



Smoke Detectors



CPR Classes



Vial of Life

Our Public Education



Open House



School Programs





Firefighters in our Community

Woodlawn Fire helps keep the community safe through education and awareness

The Many ways WFD helps the Community

In 2018 the Woodlawn firefighters were out in the community helping to make a difference. The department held our annual “Touch Every Door,” Random Acts of Kindness, Thanksgiving Dinner delivery, Fill A Truck Toy Drive and Open House. In addition the Firefighters:

Visited **26** homes and installed **39** new smoke detectors

Replaced batteries in the smoke detectors in **38** homes

Held **5 CPR** classes issuing **32 Certifications**

2 First Aid classes with **18 Certifications**



Making the Holidays

Brighter for Everyone



Woodlawn Fire Open House 2018



Firefighters in our Community

Woodlawn Fire helps keep the community safe through education and awareness

The Many ways WFD helps the Community

The Woodlawn Fire and Police Department conducted our first “Fill the Truck Toy drive” for local Foster Care. The Toy Drive also encompassed the Woodlawn Tree Lighting ceremony. Proudly, we donated over 3,000 new toys to NECCO, Hamilton County Jobs and Family Services, as well as to a few local schools. Victorious Empowerment also gave away bicycles in conjunction with the weekend’s event. Appearances were made by a Cincinnati Ben-gals Cheerleader and both Case and Marshall from Paw Patrol.



TOY DRIVE

Toy Drive December 8th and 9th 8 am – 8pm
 10121 Springfield Pike Cincinnati, OH 45215

Bring a new unwrapped toy or gift to donate to local foster children, and meet Marshall and Chase from The Paw Patrol Saturday December 8th from 6pm until 8pm!

NECCO
We Build Families



Firefighters in our Community

Woodlawn Fire helps keep the community safe through education and awareness

The Many ways SFD helps the Community

The Woodlawn Fire Department conducted a “Random Act of Kindness.” This was accomplished at Kroger’s as customers were in line at registers. A random check-out line was picked and that person at the register won the opportunity to pull from a basket a \$10 to a \$50 gift card.

Kroger’s, the radio station the Whiz, Council members, Woodlawn Police Department and other members of the community assisted in this act of kindness.





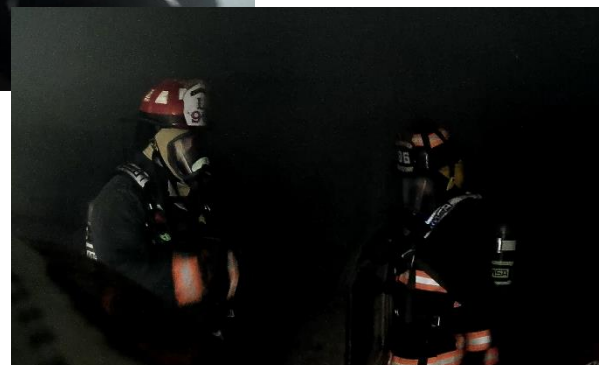
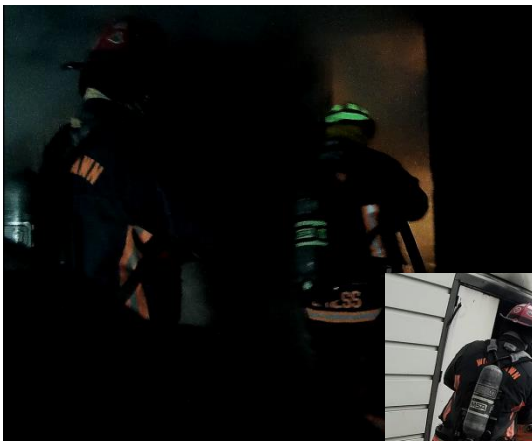
Training

Keeping the Firefighters safe and prepared for any situation

Live Burn Training



Through our partnership in the Midwest Fire Collaborative, we conducted live burn training in Colerain Township's burn building over the course of several weeks. Firefighting requires the several departments to be on the scene working together to safely extinguish a structure fire. Through these trainings, we practice evolutions and skills to be used on the fire ground in a more controlled environment.





New Equipment

New Equipment in 2018



Two Tahoe's were purchased to replace the aging Chief's vehicles



Our 1999 Brush truck was replaced and is used in dual purpose of a District Response Unit as well.



Upon executuuin of the Lincoln Heights Fire Department Contract, we obtained a "twin" Medx Ambulance. We have two ambulances that are exactly the same and only two years old.



WFD is proud to obtain via Grants and other resources three Drones including the larger build that our staff along with Flamingo Air are completing for 2019.





Looking Ahead

Planning for the future of Woodlawn Fire

Planning for the future involves some retrospection. While this year has been a turbulent one with many changes, we understand that our core mission, vision, and values remain intact. We remain steadfast in our desire to serve and protect the citizens and businesses of the Village of Woodlawn. We have begun formulating a plan to address the changes that are on the horizon for our department. Addressing these changes will not only continue to strengthen the high level of service our citizens have come to expect, but meet the ever changing service demands our members will be facing within the next decade. In 2019 we will place a significant focus on training, the health and wellness of our members and of our community.

In 2019 we will develop and complete a comprehensive strategic plan that addresses the shortcomings of our current staffing model that utilizes part-time firefighters, due to severe part-time shortages throughout the tristate region.

I am excited for the future of our department and the Village of Woodlawn.





APPENDIX: A



2018 ANNUAL REPORT



**Compiled and written by: Katie Thielmeyer
Code Enforcement / Risk Reduction Officer
Woodlawn Fire Department**

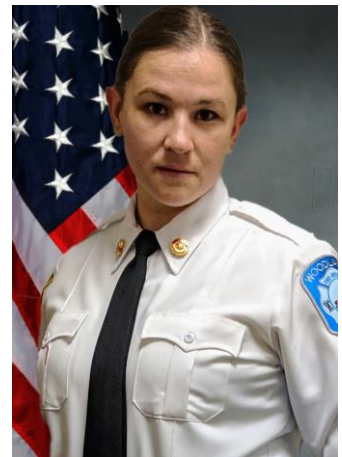




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Expenditures / Revenue Overview 2018

Expenditures

	2016	2017	2018
Community Planning and Zoning	\$36,706	\$68,279	\$7,287
Housing & Building Code Enforcement	\$66,694	\$61,472	\$68,637
TOTAL	\$103,400	\$129,751	\$75,924
DIFFERENCE		 \$26,351	 \$53,827
REVENUES	<p>XPEX \$12,061</p> <p>Generated from: - Building Permits</p>	<p>Risk Reduction Officer \$43,106</p> <p>Generated from: Fire Safety Inspections Operational Permits Fire Code Permits Plan Review Building Permits (transition) Code Enforcement (Public Works) Right-of-Way Permits (Public Works) Zoning</p> <p><small>*see page 3 for breakdown</small></p>	



COMPARISON

XPEX

RISK REDUCTION

	12 Months July 1, 2016 - June 31, 2017	10 Months (Feb. 27, 2018 - Dec 31, 2018)
Cost to Village	\$129,751 (expenditures) - \$12,061 (revenues) \$117,690	\$75,924 (expenditures) - \$43,106 (revenues) \$32,818
Services	<ul style="list-style-type: none"> • PART TIME CONTRACTUAL • Building • Zoning 	<ul style="list-style-type: none"> • FULL TIME STAFF MEMBER • Building • Zoning • Risk Reduction Division <ul style="list-style-type: none"> ▪ Code Enforcement ▪ Fire Safety Inspections ▪ Fire Prevention Programs ▪ Fire Plan Review ▪ Fee Schedule ▪ Permits ▪ ESSO (Drone Program) ▪ Record Accountability ▪ Accessibility / Customer Service ▪ Business Identification (Tax Dept. Collaboration)



REFERENCES

	Department	Account	Description	2016 Actuals	2017 Budget	2017 Actuals	2018 Budget
2							
56							
57	Community Planning & Zoning	101.401.5211	Salaries & Wages	10,056	10,360	0	0
58	Community Planning & Zoning	101.401.5212	Employee Benefits	845	4,000	0	0
59	Community Planning & Zoning	101.401.5220	Travel Transportation	663	0	351	0
60	Community Planning & Zoning	101.401.5230	Contractual Services	25,142	57,000	67,928	25,000
61	Community Planning & Zoning	101.401.5240	Supplies/Materials	0	300	0	500
62	Community Planning & Zoning Total			36,706	71,660	68,279	25,500
63							
64	Housing & Building Code Enforcement	101.403.5211	Salaries & Wages	0	0	0	45,000
65	Housing & Building Code Enforcement	101.403.5212	Employee Benefits	345	0	0	22,000
66	Housing & Building Code Enforcement	101.403.5230	Contractual Services	66,349	0	60,837	0
67	Housing & Building Code Enforcement	101.403.5240	Supplies/Materials	0	2,000	635	1,000
68	Housing & Building Code Enforcement	101.403.5273	Refunds (Building Per	0	0	0	0
69	Housing & Building Code Enforcement Total			66,694	2,000	61,472	68,000

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ZONING 2018		
Hamilton County Invoices (EXPENDITURE)		\$7,287.44
Zoning Fees Collected (REVENUE)		\$10,050.64
Difference of:		\$3,793.31

REVENUE BREAKDOWN

Fire Safety Inspections, Operational Permits, Fire Code Permits, Plan Review	\$	20,411.02
Building Permits (transition)	\$	10,044.34
Code Enforcement	\$	2,100.00
Right-of-Way Permits	\$	500.00
Zoning	\$	10,050.64



Occupancies & Inspections 2018

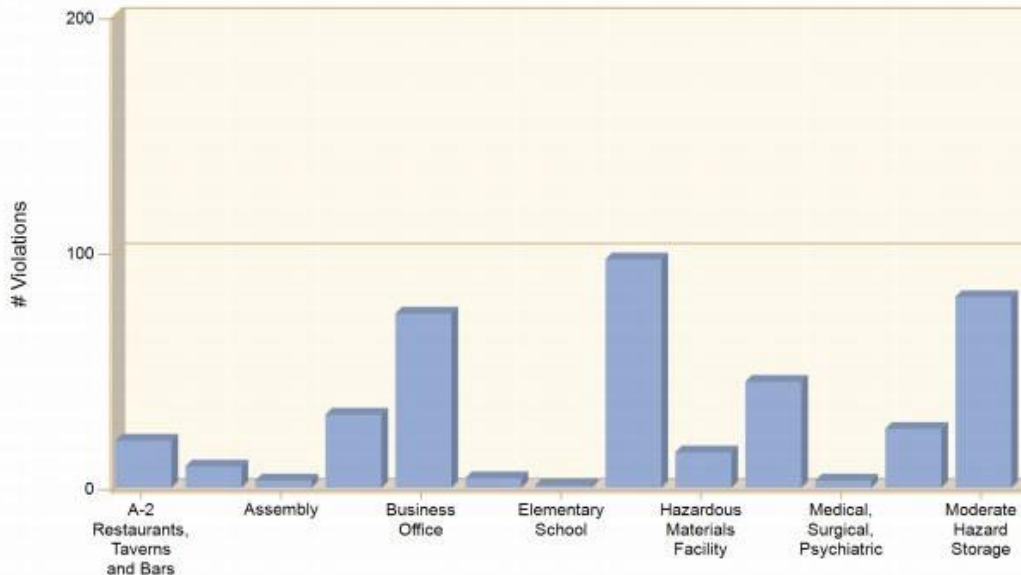
Total Occupancies	346
Woodlawn	299
Lincoln Heights	47

Data collected in 2018 for Woodlawn and Lincoln Heights total 346 commercial occupancies. Of these, 27 are currently vacant and 243 were inspected.

OCCUPANCY TYPE	# VIOLATIONS
A-2 Restaurants, Taverns and Bars	20
A-3 Church/Places of Worship	9
Assembly	3
Auto Sales and Maintenance	31
Business Office	74
Day Care	4
Elementary School	1
F - Factory or manufacturing facility	97
Hazardous Materials Facility	15
Low Hazard Storage	45
Medical, Surgical, Psychiatric	3
Mercantile	25
Moderate Hazard Storage	81
Multi-Family Residential	1

Count of Violations per Occupancy Type for Inspection Date Range

MultiObservationValue: FAIL | Start Date: 01/01/2018 | End Date: 12/31/2018





VILLAGE OF WOODLAWN PROPERTY CODE ENFORCEMENT CAGIS 2018 ANNUAL REPORT

Service Request Type	Dept	Total	Avg Days to Close
Address, missing/not displayed	PW	1	6
Dead, animal in right-of-way	PW	2	4
Default, Woodlawn	FD/PW	12	33
Drainage, to sanitary sewer	PW	3	48
Grass, weeds tall prv prop	FD/PW	127	10
Hazard, not barricaded	FD/PW	1	15
Litter, and waste disposal	FD/PW	1	3
Litter, public property	FD/PW	8	9
Manufactured, home usage	FD/PW	5	15
Pothole, repair	PW	29	38
Roof, gutter/downspout need repair	PW	4	33
Sidewalk, needs repair	PW	1	1
Signs, downed or damaged	PW	4	48
Signs, placed improperly	PW	1	35
Storm water, leaks, odors	PW	1	258
Traffic, signal problem	PW	2	124
Trash, accumulation of garbage	FD/PW	22	18
Trash, improper storage	FD/PW	16	12
Tree, problem	FD/PW	16	24
Vehicle, junk or abandoned	FD/PD	27	24

PW = Public Works FD = Fire Department PD = Police Department

CAGIS Cases Created Jan 01, 2018 to Dec 31, 2018

Count of records returned for entered date range and jurisdiction = 283

YEAR	RECORDS
2018	283
2017	93
2016	6



2018 Risk Reduction Division Success Stories

Contract with Hamilton County

- Discovered deficiencies in Building Department
- Coordinated contract with Hamilton County as a solution
- Worked with Hamilton County to collect, organize, and review past records, transition open permits, and develop fee schedules
- Created position for Risk Reduction Officer (Code Enforcement Officer) to work as a liaison between the Village and Hamilton County

Permits & Plan Review – Fee Schedule, Forms

Forms and documents created:

- Fire Department Fee Schedule
- Operational Permit Application
- Right-of-Way Permit Application
- Rental License Permit Application
- Code Enforcement Operating Procedures
- Plan Review Checklists

Assistance with Lincoln Heights contracts

- The Risk Reduction Division could provide the Village of Lincoln Heights with services that had not been available before
 - Fire Safety Inspections
 - Foster Care Inspections
 - Fire Prevention Programs
- Code Enforcement services contracted through Fire Department

Identification of Businesses

- The Risk Reduction team met with each business in the Villages
- Contact information obtained for businesses and building owners
- Educated owners and managers about inspections, fees, and ISO rating
- Shared business list with Tax Department
 - Identified businesses that were not paying taxes to Woodlawn
 - Collected current and back taxes when appropriate



Implementation of Inspection Program

- Start-up of Emergency Reporting (Occupancy Module)
 - Occupancies/Contacts inputted as obtained
 - Zones assigned
 - Inspection schedule created

Vial of Life Program

- Created logo, magnets, and stickers to support program
- Developed process and policy
- Implemented program

Code Enforcement – Policies, Ordinances, Compliance

- Familiarization with International Property Maintenance Code, Ohio Codes, and local codes & ordinances
- Updated local codes and ordinances where necessary
- Created internal policy for violations
- Created violation forms and letters
- Spoke with community members to learn what the greatest needs and desires are
- Obtained compliance on over 250 code violations

Partnership with American Red Cross

- Coordinated Smoke Detector Blitz event
 - Created promotional flyers
 - Provided free smoke detector installation in Woodlawn and Lincoln Heights
 - Volunteered to work event
- Contract with American Red Cross to develop a smoke detector program
 - Free smoke detectors (supplied by American Red Cross) & installation (provided by the fire department) to all Woodlawn & Lincoln Heights residents
- Installed over 50 free smoke detectors in Woodlawn and Lincoln Heights
- Smoke detector value approximately \$20 each totaling over \$1,000

Development of ESSO - Emergency Services Special Operations

- Risk Reduction Officer, plus 6 additional Fire Department members, successfully obtained FAA sUAS (drone) pilot's license
- BWC Grant obtained to assist in cost of drone build and response vehicle
- Collaborated with local artist on logo design
- Drone build with Flamingo Air
- Emergency Response
 - Respond to structure fires
 - Respond for investigation



Events

- Fish Fry
 - Collected \$300+ in donations for the raffle
 - Volunteered 40+ hours
 - Arranged visit and advertising from Q102 radio station
- WeThrive! Miss Mary's Community Garden
 - Joined WeThrive!
 - Raised \$500 to start garden
 - Purchased tools, dirt, and plants
 - Installed fencing at garden site
 - Assisted with tilling, planting, and watering garden
 - Helped with maintenance throughout summer months
 - Worked with local business to create signs
- Throwback Reunion
 - Worked with promoter on site plans, vendors, and musicians
 - Obtained permits for vendors
 - Inspected vendors and stage for safety
 - Maintained on scene presence throughout entire event
- 96 Ways to Give Back
 - Designed flyer
 - Collaborated with Kroger to match donation
 - Arranged attendance from The Wiz radio station
- Victorious Empowerment
 - Assisted with delivering Thanksgiving dinners to 5 families in the communities
 - Assisted with delivering Christmas gifts to a family in need
- Lite Up Woodlawn
 - Worked with council members on event planning
 - Coordinated staffing & volunteers
 - Assisted AC Pittman with arranging bike giveaway and character appearances



2018 Challenges

Risk Reduction Division

The Risk Reduction program has been extremely successful, having overcome the challenges and obstacles typically faced when developing and implementing a new program and new policies.

1) Transition of Building Department

- a. Records from previous companies were disorganized, incomplete, and in some cases, missing.
- b. When ensuring businesses were within code regarding zoning & occupancy, it was observed that the majority did not have the documentation or did not know it was necessary.
- c. A significant number of hours was spent attempting to obtain pertinent documentation by sorting through records, researching building history, and assisting business owners with the process of obtaining a Certificate of Occupancy from the building department when required.
- d. Educating businesses, contractors, and residents was a major challenge due to a lack of enforcement in the past. It has been common to hear “We’ve never had to have a permit before”.

2) Transition of Code Enforcement Services

- a. Records revealed that a majority of cases were opened but never pursued.
- b. Educating residents on property maintenance codes was another major challenge due to lack of enforcement in the past. It has been common to hear “Woodlawn never required this before.”
 - i. Helping residents to appreciate and abide by the policies and codes helped to develop a positive relationship.
 - ii. Most residents were grateful for the response and follow through, but occasionally there were those who did not want to comply.



3) Inspections

- a. Inspection records from previous years were incomplete.
- b. Inspections had not always been completed on an annual basis.
- c. A business list had not been updated in several years and was missing many businesses in the Village.
- d. Business and building owners were often displeased with the fee schedule associated with the fire safety inspection.
 - i. Educating those people on the state & local laws helped to create a positive relationship.

4) Rental License Program

- a. Forms and application were established.
- b. Process and policies developed.
- c. Due to time restrictions and lack of additional personnel, the program was not implemented in 2018



2019 GOALS

- Implement Rental License program (Revenue)
- Develop plan to assist elderly and disabled residents with home improvements/landscaping services
- Work with community on Street Ambassador program
- Child Passenger Safety Technician certification for at least 3 Fire Department members
- Complete Risk Reduction analysis and create action plan
- Address condemned and vacant structures



Code Enforcement / Risk Reduction Officer – 9610

* BENEFITS *

Community Risk Reduction Assessment & Plan Development will be NFPA 1300 standard in 2020. The Village of Woodlawn has already taken the steps to establish a program and increase safety to our First Responders and the community. The Risk Reduction Officer provides many benefits, a few are listed below.

- ❖ Command Staff - On call for all major incidents
- ❖ Certified Firefighter and Paramedic
- ❖ Accountability
- ❖ Board-up - liaison
- ❖ Red Cross - liaison
- ❖ Hamilton County- liaison for Emergency (structural stability, HazMat, Board of Health, Sewer)
- ❖ Lead Drone pilot – Emergency response, on call
- ❖ Firefighters injuries reduced – Drone response, building familiarity, alarm systems, hazardous materials, identification of risks
- ❖ Knowledge of new construction, remodels, condemned structures, dangerous structures & areas





2018 A Year in Pictures

RISK REDUCTION DIVISION



FIRE WOODLAWN EST. 1920 EMS

The Like Bar & Grill and Woodlawn Firefighters Association present the

The Pike BAR & GRILL
10010 Springfield Pike
Cincinnati, OH 45215
513-772-7453

2018 FISH FRY

February 16th 11AM - 9PM
February 23rd
March 2nd
March 9th
March 16th
March 23rd

CALL AHEAD FOR CARRYOUT!!

**COD FISH FRIES
MOZZERELLA STICKS
FRIED OREOS**

RAFFLES & FILL THE BOOT!

BUY YOUR RAFFLE TICKETS!

ALL PROCEEDS BENEFIT THE WOODLAWN FIREFIGHTERS ASSOCIATION

VISIT FROM RADIO STATION Q102





CODE ENFORCEMENT

BEFORE



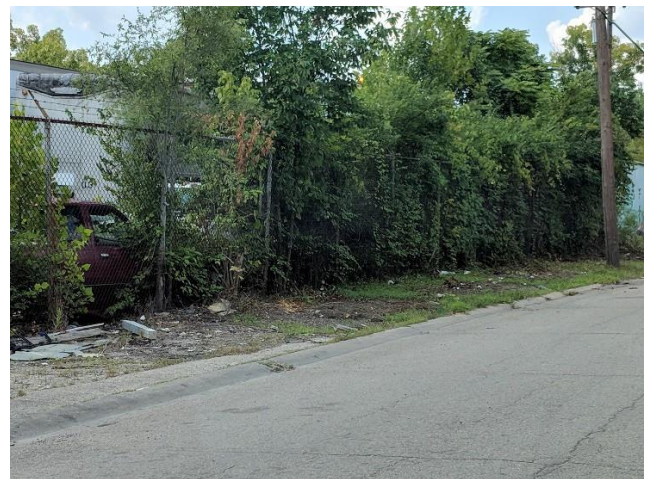
AFTER



BEFORE



AFTER





MISS MARY'S COMMUNITY GARDEN



SUPPORTED BY:

- WeTHRIVE! in Woodlawn
- Wyoming Veterinary Clinic
- Woodlawn Firefighters Association

SPECIAL THANKS TO:

- Woodlawn Recreation Center's Summer Fun Camp
- Woodlawn Elementary School



AREA NEWS

Goodwill, Sharonville Convention Center and Spectra host 2018 Homeless Dinner

Hoping to raise the holiday spirit in a very special way, the 2018 Homeless Awareness Dinner was held at the Sharonville Convention Center on the evening of Dec. 8.

The annual holiday dinner brings together individuals and families who are currently struggling with homelessness in a wonderful dinner and celebration.

The Sharonville Convention Center along with Spectra Food Services and Goodwill together with a special evening which includes many volunteers from the staff of all of the participating organizations.

The annual holiday dinner offers a wonderful meal, a DJ playing music, and an extra special visit from Santa Claus for children participating in the event. Transportation to the Sharonville Convention Center for attendees was coordinated by Goodwill's Special Projects team who worked with local partners dedicated to help bring to divide and facilities to the center. Buses were provided by Queens City Transportation and helped individuals with also local vendors and exhibitors to attend this special event.



The 2018 Homeless Awareness Dinner held at Sharonville Convention Center.

A special part of this wonderful evening is always the many volunteer participants that welcome for the individuals participating in the facilities. Many volunteers have been participating in this special event for many years.

One of the highlights of this year's party was the fun craft table where individuals display their own designs. More than 50 of this year's holiday gifts were children under the age of 16.

The attendees currently receive support from the following organizations: The CA, Anna Louisa, Inc., Helen Center, Parkway Center, Children of America, Inc., Berkeley House, Tractor Machine and Energy House. Ohio Valley Food will be especially thankful that Spectra Food Services and Goodwill's Special Projects team was able to be part of this special event.

Ohio Valley Goodwill is grateful to the Sharonville Convention Center, Spectra Food Services, and all of the many partners who assist with this annual event to support individuals and families during the challenge of homelessness.

For more information on the Ohio Valley Goodwill's programs and services for individuals struggling with homelessness, please visit our website at www.ohiovalleygoodwill.org or call 513-922-0123.

Sharon Thomas, Ohio Valley Goodwill

Woodlawn resident's passion for community garden inspired

Mary Wagner was inspired to get community gardens in Woodlawn because she wanted to have access to healthy food as a member of Woodlawn's first WE THRIVE! team. She

Wagner's determination inspired the Woodlawn Firefighters Association and Wyoming Township. "My priority was to make sure that the types of gardens we had in Woodlawn were safe and healthy for the team as well as a great place to

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Place for Better Hearing

513-922-0123 www.hearingforthebest.com

Area news

Continued from Page 55

summer camp kids. He, Therese and other fire and EMS volunteers helped on planting day. They brought the fire truck and let everyone use the fire hose to water the garden. "When we were doing the garden and the kids were watering with the hose, Chief Johnson said this is what we see as a proud firefighter in Woodlawn," Therese explained. "Thank them, the fire department was out doing stuff with the kids, and he wants it to be like that again."

"Because of the garden, our village recognized us and the best work we put in to it," Wagner said. "They named the garden after me — how about that?"

Wagner hopes the garden will grow larger each year. "We often talk to go out to do that fresh, right? It's a sense of the ability of local-capped residents in the village to take care of their own food. It's about getting fresh vegetables."

"We'll water it with the support the league, there's no doubt for them will continue to come from the it quick to give credit to the people and organizations that made the garden possible, but she was thrilled to be recognized recently by Woodlawn Mayor Susan Parker and Village Council.

"Because of the garden, our village recognized us and the best work we put in to it," Wagner said. "They named the garden after me — how about that?"



Woodlawn Fire Chief Amos Johnson, Mary A. Wagner (Woodlawn), Greg Arnold (Woodlawn Fire), Kate Thielinger (Woodlawn Fire) and her daughter, Clever Thielinger.

Wagner is a WE THRIVE! community member. WE THRIVE! is a coalition of a coalition of health, safety, and utility throughout Hamilton County. Visit us at www.thrive.org or find us at Facebook and Twitter (@thrive). WE THRIVE! is an initiative of Hamilton County Public Health.

Local housing authority promotes self-sufficiency

Cincinnati Metropolitan Housing Authority held its 14th Hiring Event on Nov. 20, and it was a huge success. There were 31 local organizations that met for 30 people who attended. As a community resource for our residents, this event helps build self-sufficiency by connecting people to local companies in need of workers.

That connection led to 79 potential jobs, that's almost double the number of attendees. People who were looking to advance their education or skills also benefited from the Hiring Event. Five service providers were among the 30 organizations that met at a table at the event. CMHA holds the Hiring Event free of charge for local companies in need of workers.

During the week of the Hiring Event, if CMHA residents, including Choice Voucher holders and Section 8, are underemployed and unemployed since 2015. As a partner, CMHA provides the clean location for both the event and the students for the training. Every participant completed the full 60 hours of training and earned a certificate of completion. CMHA named the Environmental Protection Agency's Lead, Remediation, Inspection and Painting certification.

CMHA and Sherwin-Williams have been painting a path to success for the underemployed and unemployed since 2015. As a partner, CMHA provides the clean location for both the event and the students for the training. Every participant completed the full 60 hours of training and earned a certificate of completion. CMHA named the Environmental Protection Agency's Lead, Remediation, Inspection and Painting certification.

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Cincinnati Metropolitan Housing Authority held its 14th Hiring Event on Nov. 20, 2018.

Cincinnati Metropolitan Housing Authority has a use of the most successful partnerships with Sherwin-Williams Program graduates achieve a 70 percent employment rate compared to the 65 percent national placement average.

Information about future hiring events and classes can be found in the CMHA website or by contacting Lela Park in the Asset Management Services Department at 353-0777.

Andrew Paul Davis, Ohio County Film Company



THROWBACK REUNION



SMOKE DETECTOR BLITZ



VOLUNTEERS NEEDED!

The American Red Cross is partnering with Woodlawn & Lincoln Heights for a Smoke Detector Blitz. Several streets in both communities will receive free smoke detector installations.

DATE: Saturday, November 3, 2018

TIME: 9:00am

PLACE: Lincoln Heights Fire Station

Volunteers will receive a short training and be placed into teams. Teams will go out from 10:00am-noon with assigned locations. Lunch will be provided after the event.

TO SIGN UP:

Woodlawn Residents - email ktrabue@beautifulwoodlawn.us or call 513-771-6130

Lincoln Heights Residents - email Ichilds-jeter@vho.org or call 513-403-2175

FOR ADDITIONAL INFORMATION:

Email Katie at ktmielmeier@beautifulwoodlawn.us

SOUND THE ALARM
Save a Life

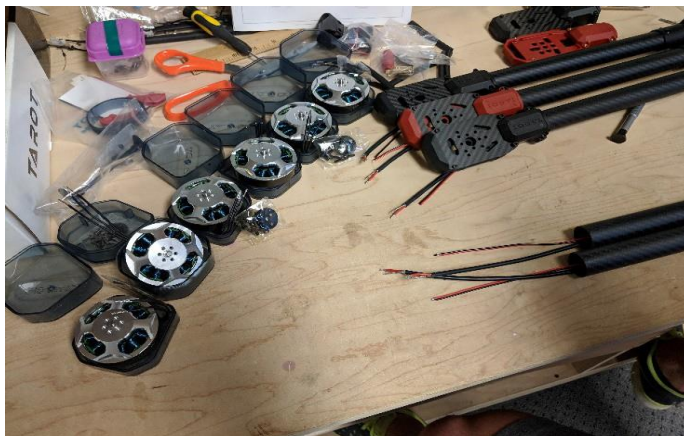


ESSE

EMERGENCY SERVICES SPECIAL OPERATIONS



DRONE BUILD





PILOT LICENSE



FIREFLY



UC DRONE PRESENTATION





DRONE FLIGHTS





DRONE FLIGHTS





GIVING BACK



STATION 96




96 WAYS TO GIVE BACK

The Woodlawn Fire Department Station 96, partnered with Kroger, will be giving away 96 gift cards over 2 hours equaling over \$2,000!! Join us for our inaugural Random Acts of Kindness event.

FRIDAY NOVEMBER 9th 4:00-6:00pm

Glenwood Crossing Kroger in Woodlawn

Stop and meet the Mayor and Council Members of Woodlawn, get balloons & fire hats for the kids, and pickup information & swag from WeTHRIVE!




THANKSGIVING



CHRISTMAS



LITE UP WOODLAWN



BIKE GIVEAWAY WITH SANTA



WOODLAWN FIRE DEPARTMENT 2018 ANNUAL REPORT

